



Client Service Agreement - Pay by the Month.

Payment through Bank Account or Credit Card

This is an Agreement between you the customer and Affinity Risk Partners (Brokers) Pty Ltd T/As
Affinity Insurance Brokers.
ABN 15 091 944 580 - AFS Licence No. 241185 ("Affinity").

You can choose to pay your policy on a simple monthly basis, rather than paying it all at once in an annual premium. If you choose to pay by the month, we will go into your chosen bank account (debit your account) or financial institution account, or credit card, and deduct your monthly payment on the 1st, 8th, 15th, or 22nd day of each month. If this (due date) happens to fall on a weekend or a public holiday, then we will draw on your account on the next working day.

You as the customer must make sure that your chosen account can accept automatic deductions (direct debits) by Affinity. You must also make sure that the money that is due is available on the due date. If the money is not in your account and our request for the monthly amount that you owe Affinity is rejected (dishonoured) then you will be charged an extra **\$9.00 fee** for each monthly payment that is rejected. Your financial institution may also charge you.

If Affinity changes any part of this agreement then we will notify you 14 days before the changes are made.

YOU MUST ALSO TELL US IF YOU WANT TO:

- Suspend a payment
- Stop an individual debit
- Change the direct debit request
- Cancel the direct debit request completely

We need 5 working days notice before the debit date to complete any of the above requests.

A direct Debit request is an agreement between you the customer and Affinity. Any dispute you have should be forwarded to or you can phone us. Affinity will attempt to resolve the dispute within seven working days of lodgement. Any information provided will remain strictly confidential.

You can contact us on 1300 131 358 if you have any questions

Alphera Insurance

Managed and
Administered by

Affinity Risk Partners
(Brokers) Pty Ltd
T/As Affinity Insurance
Brokers
ABN 15 091 944 580

A member of National
Insurance Brokers of
Australia

Postal Address
PO Box 601
Moorabbin VIC 3189

Telephone
1300 131 358

Facsimile
(03) 8587 7700

Email
Alpherainsurance@
affinityib.com.au



Please complete and return the appropriate section of this Direct Debit Request Form

Pay by the Month through your chosen Account – Policy Number:

This may include your cheque or savings account or other accounts from your bank, or financial institution

Affinity Risk Partners (Brokers) Pty Ltd T/As Affinity Insurance Brokers
PO Box 601 Moorabbin VIC 3189
Fax: (03) 8587 7700

I/We
 First Name Last Name

Request until further notice that Affinity Risk Partners (Brokers) Pty Ltd T/As Affinity Insurance Brokers ABN 15 091 944 580 ("the user") (user ID number 186257) debit an amounts which are shown on my insurance policy from my account as listed below.

Name of Bank

Address of Branch

Type of Account Cheque Account Savings Account

Bank/State/Branch No Account Number

Signature Signature

Date / /

I/we acknowledge that this Direct Debit arrangement is governed by the terms of the Client Service Agreement received from you.

CREDIT CARD PAYMENTS

Monthly or annual instalments – Please complete and return this section

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 Moorabbin VIC 3189

Telephone
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Facsimile
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Email
 Alpherainsurance@affinityib.com.au

CREDIT CARD AUTHORITY

I wish to pay my premium Monthly

Please charge my Mastercard Visa

Card Number

Name on Card (Block Capitals Only)

Signature of Cardholder

Card Exp Date /